

DSD Newsletter

June 2024



Here's what has happened in the last month and what's to come!

The Unified Development Code (UDC) Update, Workshops, FY 24/25 Budget, 30 Day Shot Clock for Plats, Impact Fees, Public Notices, the Municipal Codes, Community Meetings, Participation Agreements, Master Plans, Annexation, Oversizing Requirements, Reimbursement Agreements, Development Fees, City Ordinances, and the Impact Fee Policies and Procedures are just a few of the things we worked on during the month of May. We are always working to bring on competent, capable individuals that will add value to our organization and serve our community, so please welcome our new team members. Additionally, In May on the third Friday on the month, we had our Development Taskforce Meeting in Council Chambers. Our next Taskforce Meeting will be on July 19th in Council Chambers and these meetings will be every other month thereafter. Finally, it's summer in Corpus Christi which means it's hot and humid, but the water is calling, whether swimming, fishing, boating, or just relaxing, find some shade, wear plenty of sunscreen and please stay safe ... 😊

*Director
Al Raymond*

In this newsletter
you can expect DSD's:

**Employees of The
Quarter**

New Hires & New Certs


**Code Compliance
Corner**

Building Division


**HPO Art Contest
Ceremony Photos**

Performance & Metrics


Employees of the Quarter!



Michael San Miguel (Left): Michael San Miguel has brought his wealth of knowledge in contract management to the City and has been crucial in researching and managing the Trust Fund. In addition to his daily duties, Michael has taken on the duties of the Business Manager over the past several months as we work to fill that position. In doing so, he has successfully assisted with transitioning multiple contracts to his daily workload while continuing to support Leadership in all areas of budgetary support. He is an asset to our department and is always available to assist when needed and continuously wants to learn more and absorb more work for the betterment of the department.



Melanie Barrera (Center): Melanie is a dedicated employee of the Land Development team and the City. She works hard to improve processes, and always works with a sense of urgency. She eagerly takes on new challenges, quickly learns and adapts to new software and procedures, and readily helps her coworkers as needed. She continues to show her dedication by working with other City departments improving communication and promoting the understanding of Development Services, keeping in mind what is best for the City. She is also continuously studying for additional certifications furthering her career, most recently becoming a CFM, Certified Floodplain Manager.



Josue Gomez (Right): Josue has been with the City of Corpus Christi 3 years and prior to working with Code Enforcement, Josue worked with the County for 2 years. He is a Registered Code Enforcement Officer I & II and has worked on multiple special assignments while with the city. Josue continuously goes above and beyond by signing up for extra shifts when available/needed, displays his hard-working ethic, is always willing to lend a hand to his fellow coworkers, and is always striving to put his best foot forward. Josue's contributions are invaluable to our team, and we are grateful for all he does for our department.

Welcome NEW HIRES

We are thrilled to announce the expansion of our DSD team with the addition of new permit technicians and the completion of our fully staffed code department. As our department continues to grow, we are grateful for the dedication and expertise our new hires bring, ensuring smooth operations and exceptional service for our community. Join us in welcoming and supporting our talented new staff members as we embark on this exciting journey together!



Diana Gonzalez
Code Officer I



Daniel Rohde
Code Officer I



Rodolfo Morales, Jr.
Management Analyst



Gilbert Salazar
Code Officer I



Drina Rodriguez
Code Officer I



Brianna Perez
Code Officer I



Dominique Garcia
Permit Technician II



Jasmine Constant
Permit Technician I

Certifications & Promotions!

Join us in celebrating the outstanding achievement of our certified employees at DSD. Their hard work and dedication have paid off, and we couldn't be prouder. Wishing them continued success in their careers!

Josie Morales
Permit Technician

Roger Rojas
Commercial Plumbing
Inspector

Rosie Dominguez
Property Maintenance
and Housing Inspector

Mark Zans
Zoning Inspector

Roland Maldonado
Property Maintenance
and Housing Inspector



Raul Castorena
Residential Building
Inspector

Edward Giarusso
TSBPE Plumbing Inspector &
Residential Plumbing Inspector License

Jorge Ortiz
Code II Officer

Norbert Valerio Residential
Plans Examiner

PROMOTED!

Oscar Landa
Plans
Examiner
Supervisor

We are thrilled to announce Oscar Landa's recent promotion to the esteemed position of Plans Examiner Supervisor! With his dedication, expertise, and unwavering commitment to excellence, Oscar has proven himself to be an invaluable asset to our team. Join us in congratulating Oscar on this well-deserved achievement and wishing him continued success in his new position!

Martin Garcia
Commercial Electrical
Inspector

10/10 CUSTOMER SERVICE!

Grace Santana
Certified Customer
Service Professional

Gina Trotter
Certified Customer
Service Professional

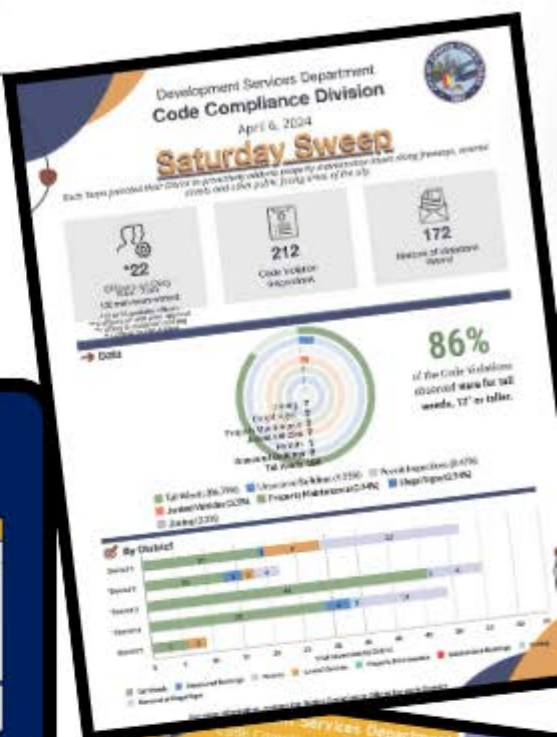
Maria "Lupita" Garcia
Certified Customer
Service Professional



Hillary Bueno
Certified Customer
Service Professional

Some of our admin DSD staff have successfully obtained their Certified Customer Service Professional Certificates! Their dedication and commitment to excellence shine through in their daily interactions with our valued customers, making them an invaluable asset to our team. We are proud to have such talented individuals onboard, delivering top-notch service with a smile!

Code Compliance Corner!



Visit our website for more information on code reports at: <https://www.ctexas.com/detail/code-compliance-monthly-reports>



JON PEREZ
CODE COMPLIANCE MANAGER



Join us in welcoming Jon Perez, a seasoned professional with 30 years of experience here at The City of Corpus Christi and a background in the solid waste department. Jon brings a wealth of knowledge to our organization and is a valuable asset to our DSD team! We are thrilled to have him on board and look forward to his success in this new role!

Did You Know? Our Code Compliance Department is now fully staffed!





MISSION POSSIBLE

BUILDING DIVISION 2024



- Understanding the Mission
- Preparing a Building Safety Plan
- Learning from the Pros
- Engaging your Community
- Celebrating Success in Building Safety

Our DSD team is all about staying informed and empowered with the latest insights from Building Safety Month, an international campaign promoted by the ICC that occurred in May! Throughout the month, we delved into crucial topics each week, shedding light on vital aspects of building safety. From codes and compliance to innovative solutions, we've got you covered. Join us in prioritizing safety and staying ahead of the curve in building practices.

For more information, please visit our website at <https://www.cctexas.com/ds>

COMMUNITY INPUT Sessions

Development Services Department

02	DR. CLOSTILDE P. GARCIA PUBLIC LIBRARY 3900 BROCKHAMPTON STREET	District 5
16	LINDALE SENIOR CENTER 333 SWANLINE DRIVE	District 2
23	ETHEL EVERLY SENIOR CENTER 464 DREAMHAWK ROAD	District 4
06	SCW WATER BUILDING / CHOKE CANYON POND 2126 HOLLY ROAD	District 3
13	OWENS HOPKINS PUBLIC LIBRARY 1022 MCARDER ROAD	District 1

Master Plan & Impact Fee

We invite all members of the community to join us for our upcoming community meetings where we will be discussing impact fees. These meetings are open to the public and provide a platform for residents to voice their opinions, ask questions, and engage in productive discussions about this important topic. The input and feedback from community members are invaluable as we work towards making informed decisions that benefit everyone. We look forward to seeing you there and working together to create a better future for our community.

DEVELOPING OUR FUTURE CORPUS CHRISTI

Master Planning & Impact Fee Study – Meeting Schedule

- **Apr 18, 2024** / **CIAC Meeting – Impact Fee Review & Recommendations for Council**
City Hall (5th Floor Conference Room) – 11:30am – 5:30pm
- **May 2, 2024** / **D5 Community Meeting – Council District – Impact Fee Review**
Dr. Clotilde P. Garcia Library (3900 Brockhampton St) – 10am – 7pm
- **May 15, 2024** / **Workshop Briefing – City Council, Planning Commission & CIAC – Impact Fee Review**
ABC (Water Barrels Room A) – (11am – 4pm)
- **May 16, 2024** / **D2 Community Meeting – Council District – Impact Fee Review**
Ethel Everly Senior Center (333 Swainline Dr.) – 9am – 1:30pm
- **May 21, 2024** / **City Council Action for Notice to Set Public Hearing – Impact Fee**
City Hall (Council Chambers)
- **May 23, 2024** / **D4 Community Meeting – Council District – Impact Fee Review**
Lindale Senior Center (333 Swainline Rd) – 10am – 1pm
- **June 6, 2024** / **D3 Community Meeting – Council District – Impact Fee Review**
CC Water Building (Choke Canyon Pk) – 2:30pm (July 4-7) – 10am – 1pm
- **June 18, 2024** / **Planning Commission Public Hearing**
City Hall (Council Chambers)
- **June 19, 2024** / **D1 Community Meeting – Council District – Impact Fee Review**
Owens Hopkins Library (1022 McArder Rd) – 5pm – 7pm
- **July 18, 2024** / **City Council Public Hearing – Impact Fee (1st Rd)**
City Hall (Council Chambers)
- **July 23, 2024** / **City Council Public Hearing – Impact Fee (2nd Rd)**
City Hall (Council Chambers)



DEVELOPING OUR FUTURE CORPUS CHRISTI

For more information, please visit our website at: <https://www.developing-our-future-cc.com/attend-a-meeting>

Landmark Commission Art Contest Winner!

Natalie Reagh is the winner of our 1st Annual Landmark Commission Art Contest held by our very own Historical Preservation Officer, Robert Kurtz! Her artwork will be showcased at the Art Center and throughout our city.

Her exceptional artwork capturing Doc McGregor's essence is a testament to her strength and creativity. Through her inspiring story of conquering cancer, she has proven that determination and passion can cause any dream to become a reality!



DSD RUNNERS!

Beach to Bay 2024



WALK ACROSS TEXAS
WINNERS!

From triumphantly participating in the 2024 Beach to Bay Marathon to clinching 1st place in the Walk Across Texas Program, our DSD runners have truly set the bar high. Let's applaud their dedication, teamwork, and unwavering spirit in conquering challenges and achieving greatness.



TEXAS A&M
AGRI LIFE
EXTENSION

WALK ACROSS TEXAS

D&D Metrics

Our detailed Metrics report provides insights into Permits, Zoning, Platting and PIP (Public Improvement Plans). We always aim to achieve every goal we set and look forward to more improvements in the coming months.



May 2024 Performance Metrics

- 1008 Lobby Customers
- 4040 Call Volume
 - 6.31 Average Wait Time

Permits / Licenses	-	4.56
Zoning/Historic	-	7.6
Plan Review	-	7.14
Platting / Public Impvmnts	-	12.28
Code Compliance	-	8.53

- 1772 Permits Issued
 - 3570 Inspections Conducted
 - 96% - Next Day Inspections (Goal = 85%)
 - 219 Residential Plans Reviewed
 - 2 Days - Residential Average Review Time (Goal = 3 Days)
 - 116 Commercial Plans Reviwed
 - 6 Days - Commercial Average Review Time (Goal = 10 Days)

- 2 Zoning Applications Submitted
 - 8 Applications taken to Planning Commission
 - 3 Applications taken to City Council
 - 63 Average days to City Council (Goal = Less than 76 days)

- 13 Platting Applications Submitted
 - 10 Plats taken to Technical Review Committee (TRC)
 - 15 Plats taken to Planning Commission
 - 74 Average days to Planning Commission (Goal = Less than 45 days)

- 5 Public Improvement Plans (PIP) Submitted
 - 4 Public Improvement Plans Reviewed
 - 9 Average Review Time (Goal = 15 Days)*

CHECK OUT OUR DSD VACANCY RATE!



We are excited to share with you our most recent vacancy rate! At DSD, we are dedicated to ensuring that every position is filled with the perfect candidate.

Vacancy Report

Division	May Vacancy Rate
Land Development	14.29%
Administration	42.86%
Inspection Operations	25.86%
Code Enforcement	2.38%
Totals:	21.35%

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