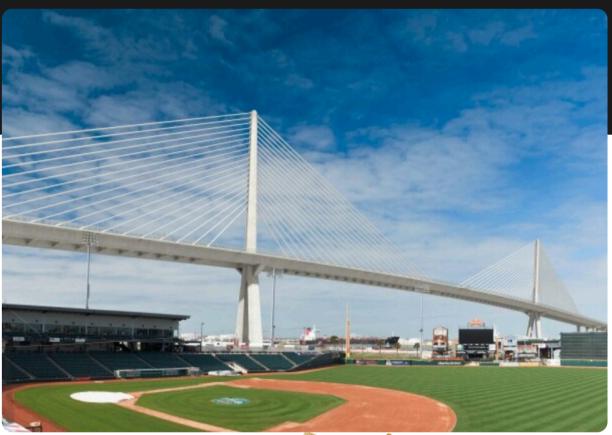


DEVELOPMENT SERVICES

# NEWSLETTER







## EMPLOYEES OF THE QUARTER!





#### Samuel Gomez – (promoted to Sr. Code Compliance Officer)

Since 2018, Mr. Gomez has served the City of Corpus Christi. Initially working with Child Protective Services for the State and then transitioning to Code Compliance. He possesses certifications as a Registered Code Enforcement Officer I & II and holds a Communications degree from Texas A & M Kingsville. Mr. Gomez has successfully completed multiple special assignments within our department and consistently addresses all calls in his area promptly. Day in and day out, he showcases exceptional communication skills, maintains a positive attitude, and demonstrates a commitment to teamwork. Code Compliance is proud to have him as part of the team.



#### Rudy Morales – (Management Analyst)

Rudy joined our DSD team about nine (9) months ago and brings with him 16 years of supervisory and management experience. He holds a Master of General Business from Texas A&M University – Kingsville and a Business Analytics Transcripted Certificate. Rudy's role in reporting analytics help drive critical organizational decisions for DSD by analyzing metrics and designing reports. His combination of experience, education, and strong work ethic, along with his eagerness to learn, is incredibly valuable. Rudy's ability to prioritize tasks, manage time well and master analyzing our department's data in such a short time, is truly remarkable and has made a significant positive impact to our department!



#### Oscar Landa – (Plans Examiner Supervisor)

Oscar Landa, Plans Examiner Supervisor has excelled in all aspects of plan review, consistently demonstrating exceptional expertise and dedication. Oscar has obtained numerous certifications which has increased the overall efficiencies of the Plan Review group as he shares the knowledge learned to ensure professional growth of his down line and peers. Oscar has many certifications such as Accessibility Inspector, Building Inspector, Building Plans Examiner, Commercial Building Inspector, Commercial Energy Plans Examiner, Residential Building Inspector, Residential Plans Examiner! Oscar shows an unwavering commitment to professional growth and public service. His transition into this supervisory role has been seamless, marked by outstanding leadership and an impressive ability to inspire and guide his team. Oscar's remarkable accomplishments and strong work ethic make them an exemplary candidate for this recognition.



#### Ruben Zamora – (Senior Building Inspector)

Ruben Zamora has demonstrated exceptional resilience, especially when faced with a shortage of inspectors. His ability to consistently train new inspectors is invaluable, ensuring that the team remains effective and knowledgeable. He holds many certifications including Building Inspector, Building Plans Examiner, Commercial & Residential Building Inspector, Residential Energy Inspector Plans Examiner. Ruben's customer relationship skills are outstanding, consistently exceeding expectations. He is always willing to assist the building community, showcasing his dedication and positive attitude. His contributions significantly enhance the overall efficiency and reputation of the team.

# welcome to the team!

Development Services is always growing and we can't wait to see what these new employees bring to the table!



Justine Gomez Plans Examiner



Andrew Eden
Electrical Inspector II

# 989 Certifications.



Ruben Zamora
Building Plans
Examiner

Bill Wittliff
Zoning
Inspector

Elena Buentello
Zoning
Inspector

We proudly celebrate the recent achievements of our dedicated employees in the Development Services Department who have earned their professional certifications. These certifications are not just a personal milestone; they reflect the City of Corpus Christi's steadfast commitment to professional development and delivering high-quality service to our community.

Mike Shelton
Residential
Plans Examiner

Edward Giarrusso Residential Mechanical Inspector Alexandra Harmon
Envision
Sustainability
Professional

# CODE COMPLIANCE

#### **December 2024 Code Report**











#### <u>January 2025 Code Report</u>













To get more information about code reports, please visit us at: https://www.corpuschristitx.gov/department-directory/development-services/code-compliance/code-compliance-monthly-reports/

# New Code Officers In Training!!

5 of our new Code Officers have begun field training this week!

## CONGRATS, SAM GOMEZ!



We are thrilled to announce that Samuel Gomez has been promoted to Senior Code Officer within the Development Services Department!

Samuel has consistently gone above and beyond in his role, demonstrating a profound understanding of our community's needs and steadfast commitment to ensuring that our city remains a safe and vibrant place to live.

# BUILDING DIVISION

We are excited to share the re-launch of the STAR Program, a vital resource designed to empower our Corpus Christi residents in their quest for trustworthy contractors. With a focus on transparency and community well-being, this program ensures that you have access to a list of contractors who uphold the highest standards and are recognized for their integrity within our city.









If you're interested in applying for the STAR Program, we would love to hear from you! Please email us at DSOutreach@cctexas.com!



Development Services is thrilled to announce a fantastic opportunity for local contractors to enhance their skills and knowledge through our FREE monthly training sessions!

These will be held every 3rd Wednesday of the month at:

2406 Leopard St. Corpus Christi, Texas 78408 in the Fire Department 3rd Floor Training Rm. Classes begin at 8am! Please RSVP at DSOutreach@cctexas.com for reservations!



## **Building Safety Month in May!**

Building Safety Month is an international campaign that takes place in May to raise awareness about building safety. This campaign reinforces the need for the adoption of modern, regularly-updated building codes, and helps individuals, families and businesses understand what it takes to create safe and sustainable structures.

Throughout May, we will be sharing valuable insights and engaging topics each week that highlight the significance of building safety.

To learn more, visiit https://www.iccsafe.org/advocacy/buildingsafety-month/building-safety-month/



# THE LATEST IN DSD!

#### THE LATEST FROM OUR HISTORICAL PRESERVATION OFFICER: ROBERT KURTZ

In December, the City Council approved the historic overlay for two properties (Karl Schlatter -1st Photo and The Arya Hotel- 2nd Photo) at the Landmark Commission Meeting on January 23rd. Our Historical Preservation Officer and others presented them with plagues!

Jenny Bodwell and Gabriella Guillen (2nd photo) of the Downtown Management District accepted on behalf of the hotel. The third plaque (3rd Photo) was given to Cynthia Alvarado. She received her historic overlay in 2007 and received her plaque during this event.



# Get to know our DSD employees on social media!



Development Services Department is thrilled to introduce our "Employee Spotlight" initiative, a bi-weekly celebration dedicated to recognizing the outstanding dedication and professionalism of our team members!

This week, we are shining a light on our newly promoted Senior Code Compliance Officer, Samuel Gomez! His hard work has not gone unnoticed, and we appreciate his relentless efforts!

Stay tuned for our next Employee Spotlight!

# 1ST QUARTER METRICS



CALL VOLUME

7.924

AVERAGE HOLD TIME

.23

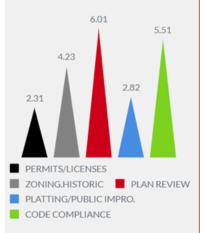
LOBBY CUSTOMERS

2.665

**AVERAGE WAIT** TIME

3.25

#### CUSTOMER **ADVOCACY**



## Performance Metrics

DEVELOPMENT SERVICES First Ouarter Oct. Nov. Dec. 2024



4.158 PERMITS ISSUED

11,399 INSPECTIONS CONDUCTED

98.01% NEXT DAY INSPECTIONS (GOAL = 85%)

595 RESIDENTIAL PLANS REVIEWED

1 Day RESIDENTIAL AVERAGE INITIAL REVIEW (GOAL = 3 DAYS)

324 COMMERCIAL PLANS REVIEWED

6 Days COMMERCIAL AVERAGE INITIAL REVIEW (GOAL = 10 DAYS)

#### ZONING

- 10 ZONING APPLICATIONS SUBMITTED
- 8 APPLICATIONS TAKEN TO PLANNING COMMISSION
- 5 APPLICATIONS TAKEN TO CITY COUNCIL
- 65 AVERAGE DAYS TO CITY COUNCIL (GOAL = LESS THAN 76 DAYS)

#### **PLATTING**

- 32 PLATTING APPLICATIONS SUBMITTED
- 17 PLATS TAKEN TO TECHNICAL REVIEW COMMITTEE (TRC)
- 16 PLATS TAKEN TO PLANNING COMMISSION
- 52 AVERAGE DAYS TO PLANNING COMMISSION (GOAL = LESS THAN 45 DAYS)

#### PUBLIC IMPROVEMENT

- 12 PUBLIC IMPROVEMENT PLANS (PIP) SUBMITTED
- 13 PUBLIC IMPROVEMENT PLANS REVIEWED
- 13 AVERAGE REVIEW TIME (GOAL = 15 DAYS)

# JANUARY METRICS



#### **CALL VOLUME**

2,722

### AVERAGE HOLD TIME

.21

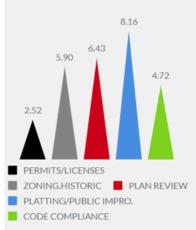
## LOBBY CUSTOMERS

810

## AVERAGE WAIT TIME

4.80

## **CUSTOMER ADVOCACY**



## Performance Metrics

**T** 

DEVELOPMENT SERVICES



January 2025



1,473 PERMITS ISSUED

3,743 INSPECTIONS CONDUCTED

99.08% NEXT DAY INSPECTIONS (GOAL = 85%)

211 RESIDENTIAL PLANS REVIEWED

1 Day RESIDENTIAL AVERAGE INITIAL REVIEW (GOAL = 3 DAYS)

62 COMMERCIAL PLANS REVIEWED

7 Days COMMERCIAL AVERAGE INITIAL REVIEW (GOAL = 10 DAYS)

75 COMMERCIAL SIGN REVIEWS

#### ZONING

- 3 ZONING APPLICATIONS SUBMITTED
- 3 APPLICATIONS TAKEN TO PLANNING COMMISSION
- 1 APPLICATIONS TAKEN TO CITY COUNCIL
- 103 AVERAGE DAYS TO CITY COUNCIL (GOAL = LESS THAN 76 DAYS)

#### **PLATTING**

- 10 PLATTING APPLICATIONS SUBMITTED
- 6 PLATS TAKEN TO TECHNICAL REVIEW COMMITTEE (TRC)
- 6 PLATS TAKEN TO PLANNING COMMISSION
- 87 AVERAGE DAYS TO PLANNING COMMISSION (GOAL = LESS THAN 45 DAYS)

#### PUBLIC IMPROVEMENT

- PUBLIC IMPROVEMENT PLANS (PIP) SUBMITTED
- 4 PUBLIC IMPROVEMENT PLANS REVIEWED
- 4 AVERAGE REVIEW TIME (GOAL = 15 DAYS)

## **VACANCY RATES**

First Quarter

| Monthly Vacancy Report |                |
|------------------------|----------------|
| Division               | Quarter 1      |
| Land Development       | 24.92%         |
| Administration         | <b>15.15</b> % |
| Inspection Operations  | 27.81%         |
| Code Enforcement       | 10.32%         |
| Total                  | 19.55%         |

January

| Monthly Vacancy Report |         |
|------------------------|---------|
| Division               | January |
| Land Development       | 26.67%  |
| Administration         | 27.27%  |
| Inspection Operations  | 25.00%  |
| Code Enforcement       | 14.29%  |
| Total                  | 23.31%  |

Visit our website at:

https://www.corpuschristitx.gov/department-directory/development-services/