City of Corpus Christi - CCW

Disclosure of Customer Information Request Form

Under Texas Utilities Code, Chapter 182, a government-operated utility may not disclose: (i) personal information in a customer's account, (ii) volume or units of utility usage information or the amount billed or collected for utility usage, or (iii) account delinquency or other discontinued service or disconnection information. Personal information, as defined in Texas Utilities Code, Section 182.051, means an individual's address, telephone number, or social security. Utility, as defined in Texas Utilities Code, Section 182.001, means an electric, gas, water, or telephone utility operated by a public or private entity.

All utility accounts with Corpus Christi Water are confidential and will not be shared except to the customer of record or to third parties as defined in Texas Utilities Code, Section 182.054.

You have the right to request disclosure of certain account information. To make a request, complete this form, check the box(s), sign and email to: ubo@cctexas.com.

In accordance with Chapter 182 of the Texas Utilities Code, I request disclosure of (check all that apply):

☐ my personal information (address, telephone number or social security number);

☐ information relating to the volume or units of utility usage;

☐ the amounts billed to or collected from me for utility usage;

☐ account delinquency information, including discontinued or disconnection of utility services; or

☐ all of the above.

To reverse a previous request for disclosure, Check below.

In accordance with Chapter 182 of the Texas Utilities Code, I request confidentiality of my personal information (address, telephone number or social security number); any information relating to the volume or units of utility usage; and the amounts billed to or collected from me for utility usage including account delinquency and information relating to the discontinued or disconnection of services.

Name: _____   Account Number: _____

Service Address: _____   Primary Phone Number: _____

Signature: _____   Date: _____